HCLSoftware

HCL iObserve

Release Notes
v2025.1

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1. Release Details

Product/Service Name	HCL iObserve
Version Number	2025.1
Release Month	June 2025

2. Release Overview

This release focuses on enhancing your monitoring experience with significant improvements across dashboards, intelligent mapping, Windows polling, alerting, reporting, and core platform capabilities.

3. Key Features and Improvements

3.1 Modern Dashboards:

- NOC (Network Operations Centre) Mode: Get a single-page view of critical stats optimized for TV screens or mobile, with auto-rotating tabs.
- Dark Theme: Display NOC views in dark mode for reduced eye strain.
- Actions Menu: Easily access actionable items directly from dashboards.
- Table Pagination: Configure items per page for long data lists in table widgets.

3.2 Intelligent Maps:

- Edit destination when clicking objects.
- Access a new default setting page.
- Improved handling of nested maps in the conversion tool.

3.3 WinRM Support for Windows Polling:

- Windows servers now support modern WinRM (default) with automatic fallback to WMI (DCOM). Choose your preferred protocol.

3.4 Alerting Enhancements:

- New widget in Active Alert Details showing items affecting entity status.
- Trigger conditions page now displays both objects and immediate triggers.
- Credentials are offered when editing alert actions (Administrators only).

3.5 Reporting Upgrades:

- Option to ignore certificate errors when exporting to Excel/CSV.
- Option to use regional settings for PDF report exports.

3.6 DoDIN Improvements:

- Mandatory login notice for CAC (MFA) users.
- Extended logout notification advising users to close the browser.

3.7 Other Key Updates:

- Automated SNMP Selection: Wizards now auto-select SNMP version (v3 for new installs, v2 for upgrades).
- PDF Locale Customization: Support for customizing locale in PDF reports.
- Windows 2025 Support: Full support for Windows 2025 as both a platform and for monitoring.
- Memory Usage: Added peak memory usage (percent) for Windows and Linux servers.
- Linux Agent Polling: Support for changing physical memory volume utilization calculation on Linux nodes via agents.

4.   Support

- For existing customer support, log on to mtaas-devops-iobserve@hcl-software.com
- For sales-related inquiries, please reach us at ifso-pmg@hcl-software.com

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