HCLSoftware

HCL Detect v12.1.9 Release Notes

Contents

Chapter 1. System Requirement and Compatibility

System requirements and compatibility for Detect. Also learn about the supported browsers and minimum resolution for the service.
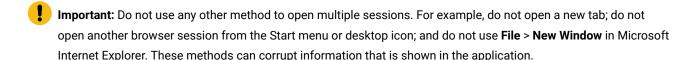
Where to find complete system requirement and compatibility information

You can also access this document from HCL Software portal.

Prerequisites for using Detect

Before you begin using Detect, confirm that your environment meets the following requirements:

- For an improved user experience, use at least a `21-inch` screen.
- For an improved user experience, set your screen resolution to `1600x900`. Lower resolutions can result in some information not being properly displayed. If you use a lower resolution, maximize the browser window to see more content.
- A mouse is best for navigating in the user interface.
- Do not use the browser controls to navigate. For example, avoid using the Back and Forward buttons. Instead, use the controls that are in the user interface.
- If pop-up blocker (ad blocker) software is installed on the client machine, Detect might not function properly. For best results, disable pop-up blocker software while running Detect.
- Ensure that the technical environment meets the minimum system requirements and the supported platforms. For more information, see the Prerequisites document.
- The correct browser and versions must be used.
- Clear the browser cache after installation. This only needs to be done once, after the application is updated.

> ⚠️ **Important:** Do not use any other method to open multiple sessions. For example, do not open a new tab; do not open another browser session from the Start menu or desktop icon; and do not use **File** > **New Window** in Microsoft Internet Explorer. These methods can corrupt information that is shown in the application.

Chapter 2. What's New in HCL Detect

In this release, we have introduced some new features, and we have made changes to some existing features or functionality.

The following list mentions the new features, and the changes to existing features, in HCL Detect:

Department-Based Event Separation for Teams

Detect introduces departments, enabling teams to independently manage and deploy their events within the application, enhancing isolation and efficiency. Users with roles linked to specific departments can access and manage events within their assigned department upon login. Access to events from other departments is restricted, ensuring focused access and streamlined management. Additionally, Support and Manager roles are introduced to provide visibility into all events within the application. For more information about departments, refer User & Role Management.

Event Export/Import Functionality

Detect supports the export and import of events to simplify event management and transfer. Events can be exported as reusable templates to replicate them without starting from scratch. Alternatively, events can be exported as server-stored files, enabling seamless migration between environments with the same application configuration. For more information about Events, refer Creating an Event.

Custom Downstream Connector Support

Detect allows customers to create custom downstream connectors to integrate and deliver events to any internal system within their organization. By writing custom Java code, users can establish connections to downstream applications, customize payload formats, and send data accordingly. The installer includes sample code for sending events to Kafka and REST endpoints, along with implementation instructions. For more information about custom connector support, refer Custom Event Consumer Configuration.

Event Pagination with Search

Added pagination support for events to improve page loading time and navigation. Enhanced search functionality further streamlines the process of locating specific events.

Improved Event Report Page

Redesigned the Event Report page to display additional details about events, including metrics grouped by event ID for better insight.

Separation of Event Processing and Process Actuation from Tomcat

Decoupled event processing and process actuation from Tomcat to enhance performance and scalability.

Built-In Downstream Integration with HCL CDP

Integrated native support for downstream integration with HCL CDP to enable seamless data transfer.

Chapter 3. Fixed Defects

The following table lists the defects fixed in this release:

Defect ID	Issue Fixed
HMA-368841	Fixed an issue affecting the usage of the 'drive_runner' script.

Chapter 4. Known Issues

The following table lists the known issues in this release:

Defect ID	Known Issues
HMA-371957	Administrators or users with event editing permissions cannot edit or draft events deployed by other users.
HMA-375891	In the Reports tab, the colour graph code is same for the Event ID's.
HMA-375825	In the Trigger Report tab, Time is showing different from the report Generated time.
HMA-375380	In the System Health View Tuples tab, Freeze is required for sorting Name/Type Bar.
HMA-374944	In the events, the Event endpoint name is truncated.
HMA-374904	User admin not able to edit the Trigger.
HMA-374577	Multiple reminders are interchanging in the Action Based Event.
HMA-373128	TPS in Kubernetes Environment is Half of On-Prem Environment Despite Similar CPU Usage.
HMA-372173	Event name getting matched for spaces in all events page in search box.
HMA-372012	The Build zip custom_event_consumer folder should not be at root level.
HMA-371329	If user has only Event Management Role assigned, post login to application getting Error.

Chapter 5. Contact and Support

Guidelines for Efficiently Resolving Issues with HCL Technical Support.

If you encounter a problem that you cannot resolve by referring the documentation, your company's designated support contact can log a call with HCL technical support. Use these guidelines to ensure that your problem is resolved efficiently and successfully.

If you are not a designated support contact at your company, contact your HCL administrator for information.

Information to gather

Before you contact HCL technical support, gather the following information:

- A brief description of the nature of your issue.
- Detailed error messages that you see when the issue occurs.
- Detailed steps to reproduce the issue.
- Related log files, session files, configuration files, and data files.
- Information about your product and system environment, which you can obtain as described in "System information."

System information

When you call HCL technical support, you might be asked to provide information about your environment.

If your problem does not prevent you from logging in, much of this information is available on the **About** page, which provides information about your installed HCL applications.

You can access the **About** page by selecting **Help** > **About**. If the **About** page is not accessible, check for a version.txt file that is located under the installation directory for your application.

Contact information for HCL technical support

For ways to contact HCL technical support, see the HCL technical support website:

https://www.hcltech.com/products-and-platforms/contact-support